

ARADEX Corporate Policy

1. Maximum customer satisfaction is the guiding principle for all employees. Customer requirements are identified and employees are made aware of them, with the aim of increasing customer satisfaction and improving products and processes.
2. It is the goal, through the involvement and motivation of all our employees, to meet the expectations of interested parties, customers and employees.
3. We strive for innovation in our core competencies, products and services.
4. We undertake to plan and develop a quality management system in accordance with the standard requirements. To monitor and evaluate the realization, maintenance and continuous improvement of our company through appropriate measures.
5. Agreed annual and process targets are in line with this policy and correspond to the zero defect strategy. They are set for applicable functional areas and levels within the company and are measurable. We work toward our common goals in a results-oriented manner. Action plans to achieve the goals are established and tracked.
6. Management provides the necessary resources in terms of infrastructure and an appropriate working environment. We rely on qualified in-house training and awareness of lifelong learning. All employees are encouraged to avoid unsecured dependencies and human exploitation through appropriate planning and information flow. We work together in a friendly, team and goal-oriented strategic manner.
7. Environmentally conscious and resource-saving actions determine our work processes and building management in terms of energy consumption and waste avoidance. Customer requirements, official and legal demands are continuously brought into line with our process flows and the QMS. The safety of our employees in the performance of their activities and the maintenance and improvement of our operational facilities must be at the forefront here.

Lorch, July 17, 2023

The Executive Board of ARADEX AG